

(L)

OP10AGC

SYFM

OB

10/10/15

Marks: 75

Time: 2 ½ hrs

Instructions:

- 1) All questions are compulsory.
- 2) There is internal choice between questions 3,4,5, 6.
- 3) Draw diagrams wherever necessary.

1) **Fill in the blanks:**

10 marks

1. _____ is a factor of motivation
2. In two factors theory, Motivators are also known as _____
3. _____ people consider work as play or rest.
4. _____ is a primary stage of group formation
5. _____ leadership emphasizes rules and regulations of an Organisation,
6. _____ is a severe product of stress due to devastating events in one's life.
7. A long vacation to cope with stress is known as _____.
8. _____ is a way to transmit Organizational Culture
9. _____ Teams use Computer technology to tie together physically dispersed members
10. _____ is an example for soft skill.

2. **Answer in one sentence.**

5 marks

- 1) What is trauma?
- 2) What is Organizational stressors?
- 3) What is Psychological resistance?
- 4) What is task group?
- 5) What is Group Cohesiveness?

Q.3 (a) Discuss the sources or causes of stress

15 marks

(b) Explain in detail – a) Theory X & Theory Y

15 marks

- b) Herzberg's Theory
- c) Maslow's Need Hierarchy

Q 4 (a) Who is a leader? Enlist features of leadership 7 marks

(b) Define Motivation, What is the importance of Motivation ? 8 marks

or

(a) What is the difference between traditional and modern Organization ? 7 marks

(b) Explain different leadership styles 8 marks

Q.5 (a) Explain the stages of group formation? 7 marks

(b) Explain the challenges of OB in managing a diversified workforce? 8 marks

or

a) What is Organization Culture? How can we transmit Organization culture? 7 marks

b) Enlist the importance of team building? 8 marks

Q.4 Write short notes on (any 3): 15 marks

a) Bureaucratic leadership

b) Theory Z

c) Leadership skills

d) Stress

e) Organizational Culture.
